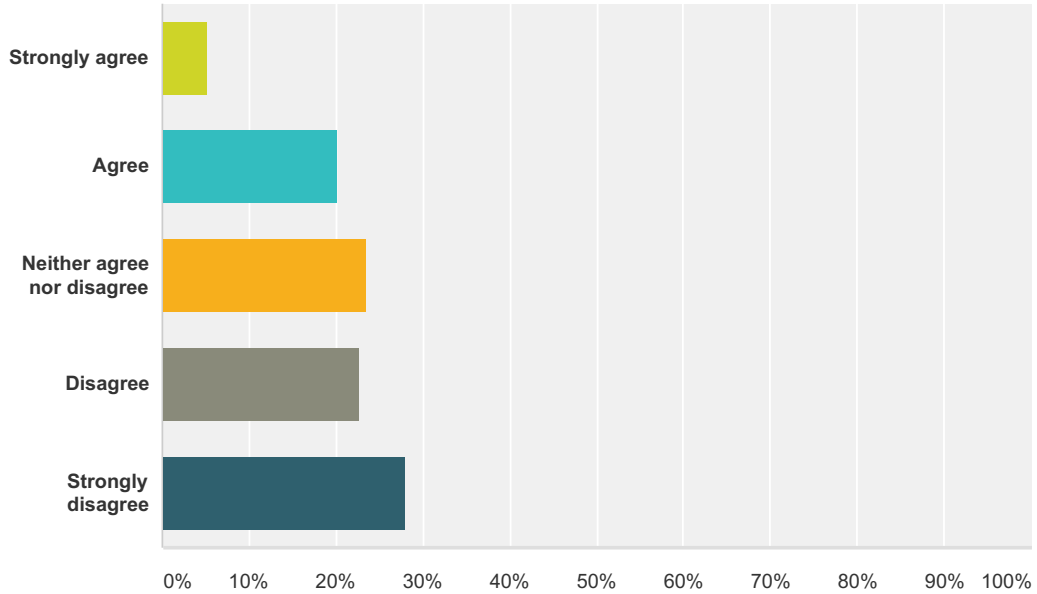


**Q1 To what extent do you agree or disagree with Proposal A that a care arrangement fee (for care settings other than a care home placement) is charged on a cost recovery basis from June 2015?**

Answered: 114 Skipped: 3



Answer Choices	Responses
Strongly agree	5.26% 6
Agree	20.18% 23
Neither agree nor disagree	23.68% 27
Disagree	22.81% 26
Strongly disagree	28.07% 32
<b>Total</b>	<b>114</b>

## The Care Act - fees and charges

### Q2 If you have any alternative ideas for care arrangement fees (excluding care home placements) , bearing in mind the information contained in the consultation document, please tell us about them here:

Answered: 40 Skipped: 77

#	Responses	Date
1	Fees should not be charged for information available to other groups for free as this is discrimination. However, the way information is provided could be reviewed to allow for a 3rd person to take further action e.g. written/email/pamphlet etc. Information should include all know to departments within the council.	4/28/2015 3:21 PM
2	If the primary inquiry is about support and guidance to the customer regarding services available and finding contact for the customer to pursue this should not be chargeable. However, if there is an on going relationship between the council and customer using council services then some charge could be made.	4/28/2015 2:52 PM
3	How about ring fencing NI payments? This was supposed to cover our needs from cradle to grave. an insurance policy is just that not something governments can use for other purposes.	4/27/2015 3:43 PM
4	a lot depend on how honest people are in letting you know their finances.	4/27/2015 11:56 AM
5	I write from the perspective of a spouse of a dementia sufferer. Walking on hot coals is a daily occurrence. Help would only be asked for when the tethers end is reach. If the first thing a .... or carer says is "there will be a fee" it will have a negative impact. I appreciate that with a funding cap in place you will all have the desire to tap into funds asap.	4/27/2015 11:45 AM
6	It would depend on how much its going to cost. I don't know what costs recovery basis actually mean either.	4/27/2015 11:13 AM
7	At present full time carer.	4/24/2015 1:24 PM
8	My husband and I are in our 80's. My husband has been in the forces all his life but was silly enough to take our 3 private pensions to help us in our retirement. We had paid income tax and towards NHS costs too. Unfortunately last year he had a stroke and the council are now taking all his pensions to pay for carers. This I don't think is right. He still having to pay on the pensions which we don't receive.	4/24/2015 1:18 PM
9	I cannot understand how this system can work equitably. Those with complex care needs must have high costs, therefore sure will be charged higher. This surely will be charged higher . This deems pertinent to care in clients own home where multiple agencies might be involved.	4/24/2015 12:55 PM
10	While means testing is unfashionable these days. I think fees should be assessed on an individual basis and that everyone affected is given an opportunity to have their say and make suggestion one size does not fit all.	4/24/2015 11:58 AM
11	We agree to proposal A subject to charges for care service provided that self funders do not pay more for care than the local authority pay for the same service.	4/24/2015 11:55 AM
12	I care for my wife who has dementia. This is a demanding and take every minute of the week. This keeps us at home and my wife is not a draining health care placement. We are 80 and 81 years of age and have worked all our life paying national health and taxes for all our working life. The government should pay the money for this Care Service and any associated.	4/21/2015 11:33 AM
13	Submitted on behalf of Pan Disability Forum : Although the forum understand the reasons for making a charge members felt they could not endorse the proposal without having an approximate proposed costing for the care arrangement fee	4/21/2015 11:21 AM
14	I don't agree that I have to pay for Council to find me Care if i'm paying for the Care package i'm already saving the Council money by paying for care and if council are setting up care you cant guarantee excellent care package as most client want some times and same care staff and as a company in care they cant guarantee that but as a client paying you would expect it.	4/21/2015 11:02 AM
15	Why should anyone have to pay them when wales and everywhere else is free	4/20/2015 11:27 AM
16	Government should fund these charges	4/20/2015 11:06 AM

## The Care Act - fees and charges

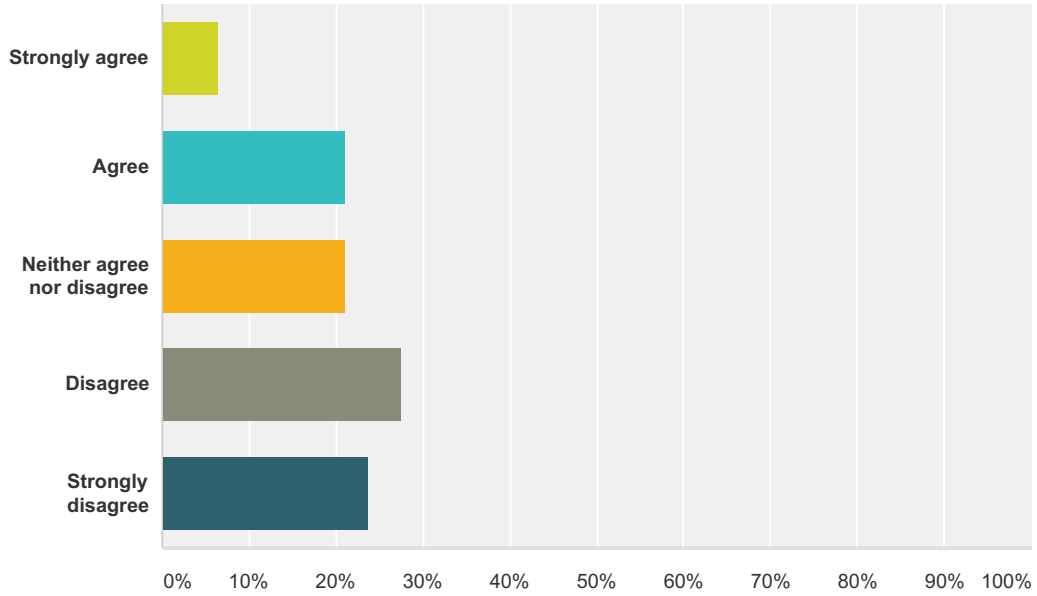
17	The proposal are misleading arrangement for carers at home must be universal and based on a persons pension alone. Councils do not represent either community or an electorate, in fact, they are not councils anymore but an executive invested with legal powers outside the norm.	4/17/2015 12:26 PM
18	I am opposed to all the proposed charges. I appreciate that i may be that those who can afford to pay for their care could also pay those various charges. But by virtue of need care service (at home or in residential/nursing home) there is considerable stress in families. It would be a set of community concern for the council to bear these costs. The cost of gathering in those charges must be significant. Furthermore, it is deeply worrying that each council is left to decide whether or not to levy such charges. Thus where you live determines whether or not you would have to pay. Post code charges NO NO NO. We are a nation let every be treated the same. Is Shropshire joining forces with all other councils to oppose this aspect of the Care Act?? There may be financial pressures on the Council but those could be eased by increasing the Council Tax. Those who are for whatever reason hurting needed help.	4/17/2015 12:00 PM
19	I think if my full time live in carer needs a break from caring there should be the option to ask a friend to care for me and get paid accordingly from Shropshire Council. this would be a cheaper option for the Council rather than respite care in a nursing home.	4/15/2015 2:35 PM
20	If a fee is charged it should be the same for all with a system for recovery of the fee from Central Government for those who have no money.	4/15/2015 2:28 PM
21	The reasons I disagree strongly about charging are that the council have given away generous redundancy package, only to have re-employed the same people on temporary contracts. Also the pension's arrangements of employees seem to have been protected. Any increase in council tax to cover expenditure regarding care is unwarranted. People have paid into the system all their lives and while we give billions away in Foreign Aid each year, our own citizens are having to fun themselves.	4/15/2015 9:53 AM
22	"We would like to point out that information was not set out to give time to take in all your information. We got this on 7th April due back 8th. Like a lot of older people we have to read more than once."	4/15/2015 9:52 AM
23	"We think we pay council tax to pay for local authority services."	4/15/2015 9:49 AM
24	"This service should be proved for the disabled person by Social Services."	4/15/2015 9:44 AM
25	"Staff already in place (paid for by council Tax) so no extra cost incurred for them to do their work."	4/15/2015 9:19 AM
26	Free of charge	4/14/2015 2:37 PM
27	We accept the rationale behind charging an arrangement fee for care settings other than care home placements but this must be explicit and clearly explained to customers/individuals. We also have the view that customers must know what these charges will be and how they are made up BEFORE they enter in to any agreement with Shropshire Council to arrange a placement. Shropshire Council must also provide good and clear information about alternatives if the customer does not wish to pay these arrangement fees	4/8/2015 2:01 PM
28	I don't have an alternative idea and this may be the way forward but without any indication of what that fee might be it is very hard to give any comment on question 1	3/23/2015 6:58 PM
29	Care arrangement should be provided free at point of contact. The "cost recovery basis" is merely another means of this council taking making from the vulnerable. And the appalling standard of social care in Shropshire is surely a matter of national concern.	3/23/2015 2:00 PM
30	Increase the Council Tax to pay for adequate care. We are all involved!	3/23/2015 12:48 PM
31	I believe this should be a charge against Council Tax revenues. If the latter are in adequate, increase the rate of Council Tax.	3/17/2015 6:03 PM
32	People are not getting the care and support they need unless they have a relative to fight their corner free of charge, if you start charging for the service people are going to be even less inclined to seek help for fear of the cost. It is always the self funders who are penalised, yet they may have lived a life paying all their dues supporting themselves, going without to ensure they have enough to live on then for one reason or another which no one can predict they end up needing help. Is it not enough that they have to fund this themselves whilst their neighbour may get it all free!	3/13/2015 2:25 PM
33	Shropshire Council is a public service body and should not be seeking "backdoor" means of making money out of those requiring their services! Social care is a consequence of an aging population and Shropshire Council should advise central government that they can no longer continue to reduce services to those that need them and must adjust council tax accordingly.	3/13/2015 1:33 PM

## The Care Act - fees and charges

34	is there not a duty of care - you are funded by the government for this purpose and now you want to charge vulnerable people for it	3/11/2015 2:26 PM
35	Spend less money on free workshops for businesses and start fulfilling your duty of care to those less able.	3/8/2015 10:55 PM
36	Shropshire Council has consistently chosen not to increase council tax despite the rise in cost of living, despite the government's swingeing cuts in grants and despite the fact that there is a considerable amount of money in reserves. I suggest two measures : an increase in council tax and, given the enormous reduction in the amount of direct work of the council that the number of councillors in the county is halved - the savings going towards the needs of the most vulnerable in our county	3/8/2015 7:36 PM
37	These arrangements should not be at the discretion of a local authority. The arrangements should be identical to those of neighbouring authorities in order to be fair.	3/7/2015 8:31 PM
38	This should be part of the Service. The proposal seems to be an income generating one	3/5/2015 5:51 PM
39	yhyhyh	3/2/2015 1:32 PM
40	yhyhyh	3/2/2015 1:32 PM

**Q3 To what extent do you agree or disagree with Proposal B - that a care arrangement fee for care home settings is charged on a cost recovery basis from April 2016?**

Answered: 109 Skipped: 8



Answer Choices	Responses	
Strongly agree	6.42%	7
Agree	21.10%	23
Neither agree nor disagree	21.10%	23
Disagree	27.52%	30
Strongly disagree	23.85%	26
<b>Total</b>		<b>109</b>

## The Care Act - fees and charges

### Q4 If you have any alternative ideas for care arrangement fees for care home placements, bearing in mind the information contained in the consultation document, please tell us about them here:

Answered: 29 Skipped: 88

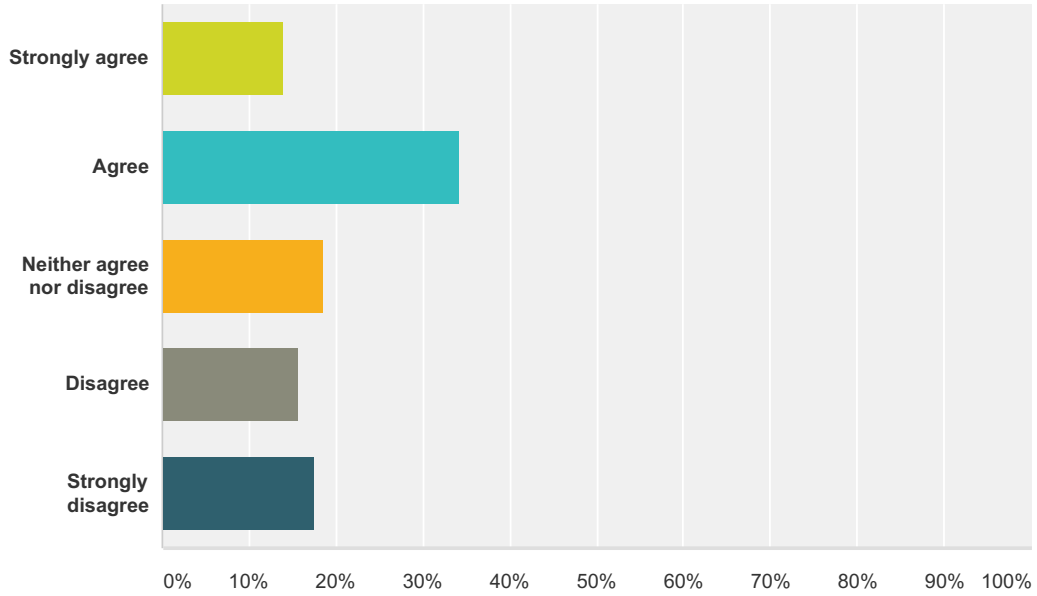
#	Responses	Date
1	No arrangement fee should be charged to self funders as any raised would be discrimination against them and how they chose to live their lives prior to need and savings acquired over that time. No costs should be charged or incurred by council on the basis of that when the system is in place (for non self funders) no additional work is required in accessing this date.	4/28/2015 3:21 PM
2	We pay nearly the limit now there is no way we can pay more for care fees.	4/27/2015 3:47 PM
3	People over the age of 65 do receive a state pension. They can also claim attendance allowance, carers allowance and disability living allowance. This money can be used for care arrangement.	4/27/2015 11:56 AM
4	I do not have alternative suggestions but we all pay council tax and should at very least received help and advice. Many of us will never reach the care cap having funds for 6-9 months F/t care. Self funding does not give an immediate awareness of services available. However a fee for services for day centers acceptable.	4/27/2015 11:45 AM
5	It would depend on how much its going to cost. I don't know what costs recovery basis actually mean either.	4/27/2015 11:13 AM
6	For question3 - It is not made clear who carers are to be payable to:	4/24/2015 1:24 PM
7	This seem to me more easy to arrange who multiple sources of care being need therefore more equitable.	4/24/2015 12:55 PM
8	While means testing is unfashionable these days. I think fees should be assessed on an individual basis and that everyone affected is given an opportunity to have their say and make suggestion one size does not fit all.	4/24/2015 11:58 AM
9	Submitted on behalf of Pan Disability Forum : Although the forum understand the reasons for making a charge members felt they could not endorse the proposal without having an approximate proposed costing for the care arrangement fee	4/21/2015 11:21 AM
10	Government should fund it all.	4/20/2015 11:06 AM
11	Government proposal are a two tier for care of the elderly. Anything else is a political deceit. Placing myself in the position of a younger person in the workplace there would be no incentive to get ahead in life, as they will surely find out what has become of the British system. Would rob them of any success or wealth created - they might have nothing in the end.	4/17/2015 12:26 PM
12	Reduce foreign aid by 80%. End membership of EU saving £60 million per day. Remove inefficient quangos	4/15/2015 9:53 AM
13	"We are staying at home with family help."	4/15/2015 9:42 AM
14	"Staff already in place (paid for by council Tax) so no extra cost incurred for them to do their work."	4/15/2015 9:19 AM
15	Free of charge	4/14/2015 2:37 PM
16	As above	4/8/2015 2:01 PM
17	As per question 2	3/23/2015 6:58 PM
18	Care arrangement should be provided free at point of contact. The "cost recovery basis" is merely another means of this council taking making from the vulnerable And the appalling standard of social care in Shropshire is surely a matter of national concern.	3/23/2015 2:00 PM
19	As above	3/23/2015 12:48 PM
20	See 2 above	3/17/2015 6:03 PM
21	As above	3/13/2015 1:33 PM

## The Care Act - fees and charges

22	see above. you are not a profit making business but a statutory funded service social workers are government funded	3/11/2015 2:26 PM
23	Stop wasting taxpayers money on fly by night limited companies within the council and start governing rather than business managing	3/8/2015 10:55 PM
24	see above	3/8/2015 7:36 PM
25	These arrangements should not be at the discretion of a local authority. The arrangements should be identical to those of neighbouring authorities in order to be fair.	3/7/2015 8:31 PM
26	See above	3/5/2015 5:51 PM
27	The charging basis (cost recovery) should be transparent and based on a fixed set of costs which are published.	3/3/2015 12:23 PM
28	lolll	3/2/2015 1:32 PM
29	lolll	3/2/2015 1:32 PM

**Q5 To what extent do you agree or disagree with Proposal C - that services are charged for from the week that the support or care starts?**

Answered: 108 Skipped: 9



Answer Choices	Responses	
Strongly agree	13.89%	15
Agree	34.26%	37
Neither agree nor disagree	18.52%	20
Disagree	15.74%	17
Strongly disagree	17.59%	19
<b>Total</b>		<b>108</b>



## The Care Act - fees and charges

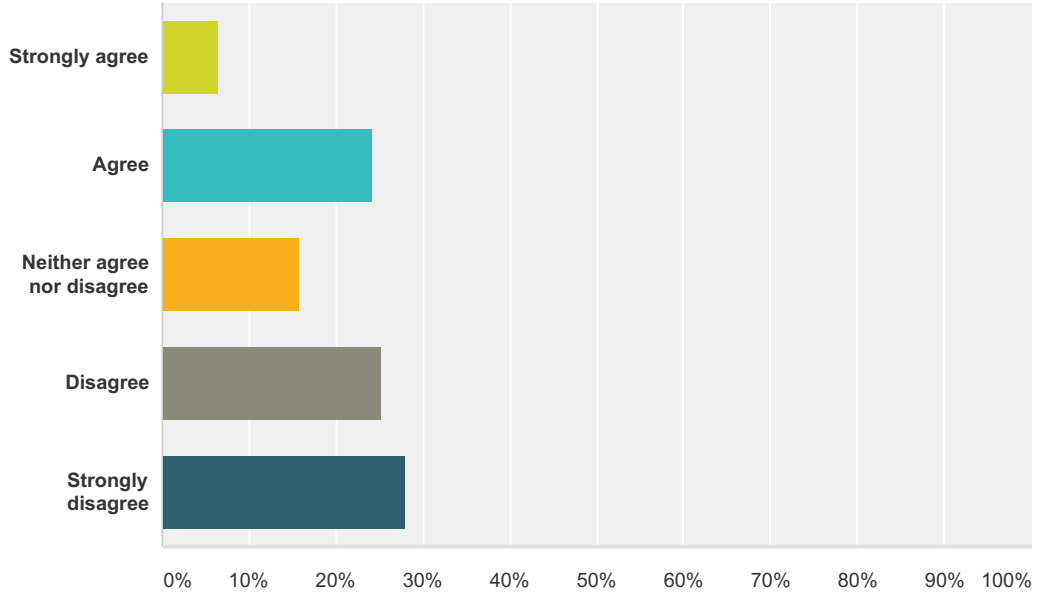
### Q6 If you have any alternative ideas relating to start dates for charging for services, bearing in mind the information contained in the consultation document, please tell us about them here:

Answered: 15 Skipped: 102

#	Responses	Date
1	Although this could encourage sloth in sorting out over payment/charges it should be charged for at commencement being more equitable to all.	4/28/2015 3:23 PM
2	Proposal A information is muddled in content and not clear in meaning. As a F/T carer it is important to me to (a) know how much a service will cost prior to contracting service (b) Ensuring any financial support available such as the attendance allowance is in hand to help pay for said service as far as possible. This needs to be ensured under proposal C. Finally there should be a fair and clear system for all users.	4/28/2015 2:55 PM
3	Why is it all proposals consist of taking more money from the disabled/elderly. How about using our council tax/income tax/ NI more wisely? Treat our money as if it was coming out of your own pocket.	4/27/2015 3:45 PM
4	As long as awareness is in place that the fund may have to be unlocked elderly people tend not to keep large amounts of liquid funds.	4/27/2015 11:47 AM
5	This situation could come without warning and when everyone involved could be in shock. There needs to be a period of compassionate consultation - and sympathetic/empathetic discussions about fees. One size does not fit all.	4/24/2015 12:00 PM
6	Although members agreed in principle to the charges there were 2 areas of concern: 1). Services commencing without customer being advised up front what the services charges will be. 2). Concerns over delays in setting up payment arrangements and the potential for sizeable charges to be accrued in the meantime.	4/21/2015 11:25 AM
7	Reduce foreign aid by 80%. End membership of EU saving £60 million per day. Remove inefficient quangos	4/15/2015 9:54 AM
8	"Should not pay for services until received."	4/15/2015 9:20 AM
9	We are fully in agreement with this proposal BUT individuals/families MUST be informed of exactly what they will be required to pay and on a weekly basis and what aspects of service/care this includes. They should have this information from the outset and know what their options/alternatives are.	4/8/2015 2:18 PM
10	Means testing is important	3/23/2015 12:50 PM
11	A nominal fee could be charged at the outset so once they know what their contribution will be they will not be met with such a large bill.	3/13/2015 2:26 PM
12	As above	3/13/2015 1:34 PM
13	but you need to assess contributions quicker so people know what they have to pay and don't end up with a huge bill	3/11/2015 2:28 PM
14	such a suggestion implies that no period of assessment is required. In the business world the customer is not charged for the assessment of a service to be provided. See my proposal above for way of meeting the current financial short-fall	3/8/2015 7:40 PM
15	These arrangements should not be at the discretion of a local authority. The arrangements should be identical to those of neighbouring authorities in order to be fair.	3/7/2015 8:32 PM

**Q7 To what extent do you agree or disagree with Proposal D - that all replacement care will be charged to the cared for person?**

Answered: 107 Skipped: 10



Answer Choices	Responses
Strongly agree	6.54% 7
Agree	24.30% 26
Neither agree nor disagree	15.89% 17
Disagree	25.23% 27
Strongly disagree	28.04% 30
<b>Total</b>	<b>107</b>

## The Care Act - fees and charges

### Q8 If you have any alternative ideas relating to charging for replacement services, bearing in mind the information contained in the consultation document, please tell us about them here:

Answered: 22 Skipped: 95

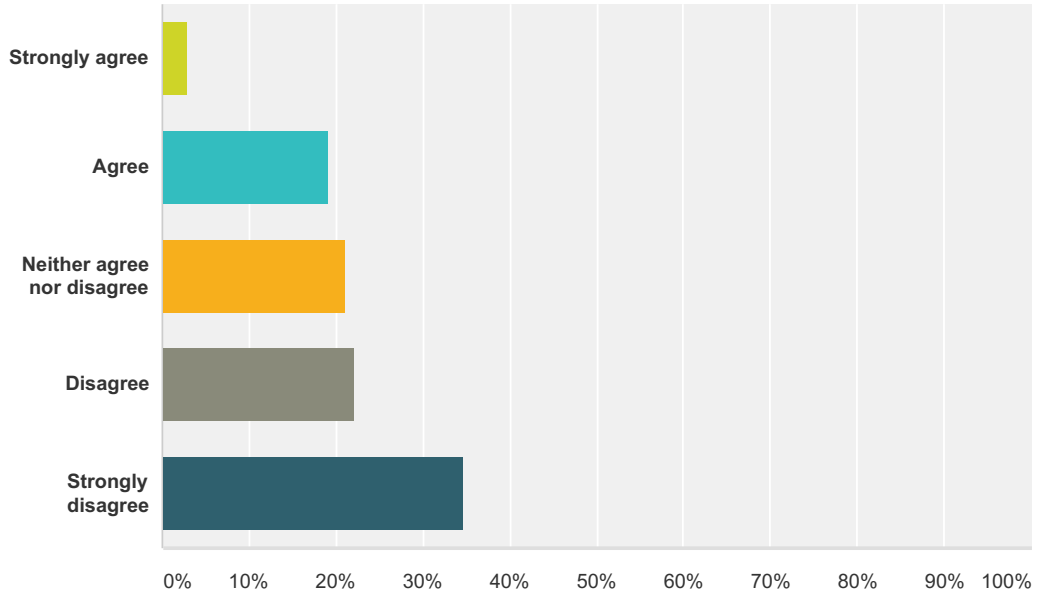
#	Responses	Date
1	No charge for replacement care should be raised as employees are entitled to time off.vacation. This should not be abused as carers are required to declare time off/away from caring and can loose benefit for excessive absence.	4/28/2015 3:23 PM
2	When we have people in this country dodging taxes (including NHS officials) healthy individuals drawing benefit for years with no penalty. I find it disgraceful that it is always the old and disabled who are targeted for more money!	4/27/2015 3:45 PM
3	This would be fine fro me as I operate all family finances. Could be a problem for dementia spouses where POA's are not in place and the cared for person refuses to pay.	4/27/2015 11:47 AM
4	No. I don't think its fair that my mum would have to pay for me to have a break. If I didn't care for her f/t she would cost social services a lot of money!	4/27/2015 11:15 AM
5	I can see carers feeling very pressured by this. Sometimes the family cares needs must trump those of the cared for and I don't think this recognises needs of families with difficult dynamic.	4/24/2015 12:56 PM
6	Discussion/consultation needs to take place in each situation. One size does not fit all.	4/24/2015 12:00 PM
7	Forum members view is that they could not endorse this proposal given the view that in many instances the cared for person would not be willing to pay for replacement care service, the risk being the Carer will not then have a much needed break and the consequential cost to the public purse greater than cost recovered through the proposal	4/21/2015 11:25 AM
8	I don't agree with having to pay for replacement care as i'm already saving the Council money by doing the caring roll and if you charge my wife its a joint account so you would be charging me.	4/21/2015 11:14 AM
9	How dare you propose to make any charged on any modest estate so that you our executive might lay your bloody hands on that which doesn't belong to you: or put another way I would make dammed sure that you could not.	4/17/2015 12:27 PM
10	Reduce foreign aid by 80%. End membership of EU saving £60 million per day. Remove inefficient quangos	4/15/2015 9:54 AM
11	"Family carers save the local authority thousands of pounds per annum. It is the La's duty to provide respite care."	4/15/2015 9:50 AM
12	"Replacement services providing care will probably be in an emergency situation and should be provided to the cared for person free of charge. This is a central government issues. The cared for person may have dementia or any number of problems – how can you give them a bill? If the person is a British Citizen who had paid their NI then they should receive emergency care."	4/15/2015 9:45 AM
13	"Should families not be asked to contribute?"	4/15/2015 9:37 AM
14	Should be free of charge	4/14/2015 2:37 PM
15	We have concerns that charging will prove a deterrent to carers in taking up the offer of replacement care, which we view as vital to carer health and well being and to having some life outside of caring.This could lead to preventable carer breakdown and therefore be a false economy. We would like to know what the financial assessment will involve. We would like to see a system that affords some minimum level of replacement care at no charge based on assessed need - to enable carers to recognise the benefits. We assume this charging will not apply to emergency respite.	4/8/2015 2:18 PM

## The Care Act - fees and charges

16	I have concerns about the charge to the cared for person possibly being a barrier for some carers who really need the break. This may not be recognised by the cared for person and they may be unwilling to agree to pay for this. Perhaps a voucher scheme given directly to the carer could get round this? Also does this mean the cost of the replacement care comes off the cared for's personal budget?	3/23/2015 7:00 PM
17	This needs to be agreed with the individual receiving the care before the carer is charged and cost must be like for like.	3/23/2015 2:03 PM
18	See 2 above	3/17/2015 6:04 PM
19	As above	3/13/2015 1:34 PM
20	Tax money should be spent on making society a fit place to live for everyone and not wasted on so called business / entrepreneurial support	3/8/2015 10:57 PM
21	see my suggestion above	3/8/2015 7:40 PM
22	These arrangements should not be at the discretion of a local authority. The arrangements should be identical to those of neighbouring authorities in order to be fair.	3/7/2015 8:32 PM

**Q9 To what extent do you agree or disagree with Proposal E - that an administration fee should be charged for arranging a deferred payment on a cost recovery basis?**

Answered: 104 Skipped: 13



Answer Choices	Responses	Count
Strongly agree	2.88%	3
Agree	19.23%	20
Neither agree nor disagree	21.15%	22
Disagree	22.12%	23
Strongly disagree	34.62%	36
<b>Total</b>		<b>104</b>

## The Care Act - fees and charges

### Q10 If you have any alternative ideas relating to charges for deferred payment arrangements, bearing in mind the information contained in the consultation document, please tell us about them here:

Answered: 24 Skipped: 93

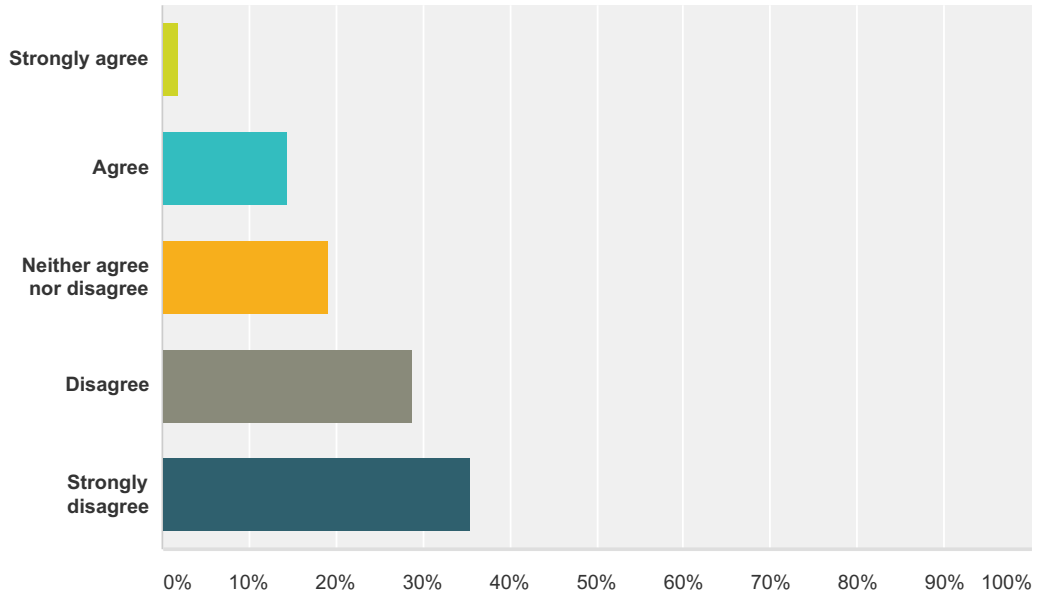
#	Responses	Date
1	Deferred payments should incur interest charges at Bank of England base rate interest. Unless otherwise negotiated. But as per any loan it should be repaid in full.	4/28/2015 3:25 PM
2	For question 9. Please can you charge to council tax.	4/28/2015 2:56 PM
3	I can imagine a whole new dept to administrate these fees thus cancelling out any gain.	4/27/2015 11:49 AM
4	For Item 9: It would depend on how much. £50 fixed fee okay but not much more.	4/27/2015 11:16 AM
5	If I was in this situation I would go to OHS agencies	4/24/2015 1:08 PM
6	Any administration fee needs to be discussed on a case by case basis - and clearly explained. One size does not fit all.	4/24/2015 12:02 PM
7	We agree to proposal A subject to charges for care service provided that self funders do not pay more for care than the local authority pay for the same service.	4/24/2015 11:56 AM
8	Although the forum understood the reason for making a change members felt they could not fully endorse the proposal without having an approximate proposed costing for administration fee for arranging deferred payment. Members also sought reassurance that arrangements would be set up in a timely manner with costs advised upfront and in writing.	4/21/2015 11:29 AM
9	I think that someone wealthy enough might make successful mega challenge opposed to your ideas for charging on admin fee against another estate you are going to plunder.	4/17/2015 12:30 PM
10	I think if people can afford to pay for care they should pay, and this would mean that those who cannot afford to pay for care the Council could pay for the care, using money from those who can pay for care services.	4/15/2015 2:41 PM
11	I believe that the admin fee should be added to the deferred payment and paid at the same time	4/15/2015 9:57 AM
12	Reduce foreign aid by 80%. End membership of EU saving £60 million per day. Remove inefficient quangos	4/15/2015 9:55 AM
13	"Need more time."	4/15/2015 9:52 AM
14	"If payment has to be deferred it will usually mean cash flow is tight. What's the point of putting more debt onto a person already struggling with health and financial problems? It would probably cost more to administer than in revenue."	4/15/2015 9:46 AM
15	"As before, this should be covered by Council Tax."	4/15/2015 9:22 AM
16	Free of charge	4/14/2015 2:38 PM
17	We agree with the rationale for this proposed change but again would view it as vital that the costs are clearly detailed and explained to customers from the outset. It should be possible to find information about these charges in literature , on the website and through all staff who give information, advice & guidance	4/8/2015 2:30 PM
18	Again without knowing a rough indicative costs for this it is not possible to agree or disagree.	3/23/2015 7:05 PM
19	This is a social care cost and as such should not be costed as if a commodity in a market.	3/23/2015 2:11 PM
20	As above	3/23/2015 12:52 PM
21	See 2 above	3/17/2015 6:06 PM
22	As above	3/13/2015 1:38 PM

## The Care Act - fees and charges

23	I presume that this is a mechanism for creating income for IP&E. See my suggestion above	3/8/2015 7:45 PM
24	These arrangements should not be at the discretion of a local authority. The arrangements should be identical to those of neighbouring authorities in order to be fair.	3/7/2015 8:36 PM

**Q11 To what extent do you agree or disagree with Proposal F - that the rate of interest to be charged for deferred payments will be the maximum allowable and applied to both mandatory and discretionary deferred payments?**

Answered: 104 Skipped: 13



Answer Choices	Responses
Strongly agree	1.92% 2
Agree	14.42% 15
Neither agree nor disagree	19.23% 20
Disagree	28.85% 30
Strongly disagree	35.58% 37
<b>Total</b>	<b>104</b>



## The Care Act - fees and charges

### Q12 If you have any alternative ideas relating to interest rates charged for deferred payments, bearing in mind the information contained in the consultation document, please tell us about them here:

Answered: 24 Skipped: 93

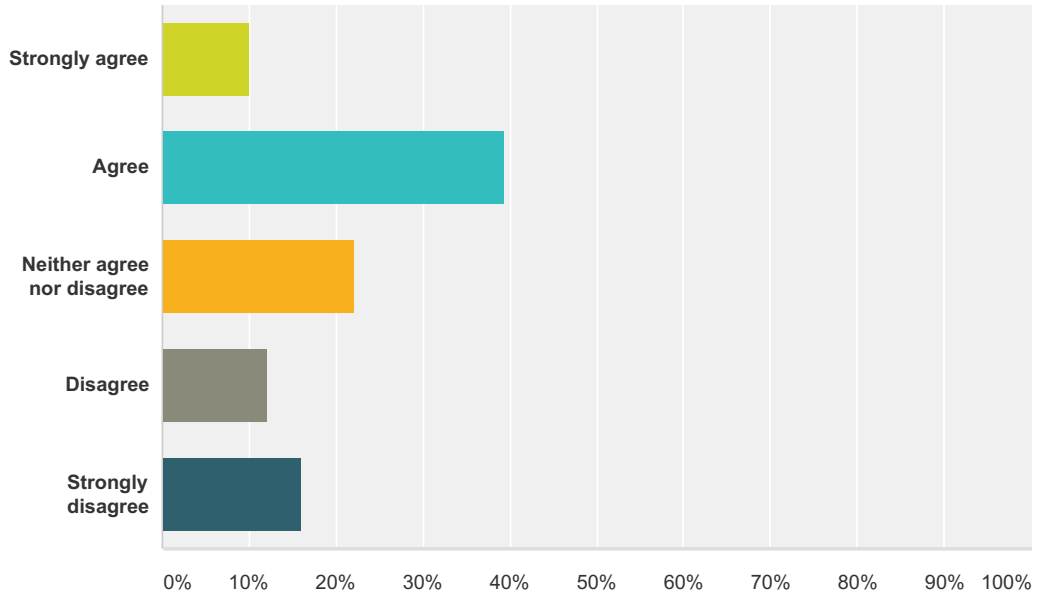
#	Responses	Date
1	Interest charges should be charged as interest rate as set by Bank of England base rate. as per any business recovering outstanding monies.	4/28/2015 3:25 PM
2	Should charge CPI interest p/a. If any Council Tax.	4/28/2015 2:56 PM
3	I can imagine a whole new dept to administrate these fees thus cancelling out any gain.	4/27/2015 11:49 AM
4	Are any other provides if deferred payment arrange in market and how do your costs and interest rates compare.	4/24/2015 1:08 PM
5	Charging the maximum allowable interest is inequitable. Either charge the medium rate or asses interest in a case by case basis. One size does not fit all.	4/24/2015 12:02 PM
6	Whilst Pan Disability Forum members understood the reason for charging interests it was felt unfair to charge the maximum rate possible, a reduced rate should be applied	4/21/2015 11:29 AM
7	In who's interest and on who's money would such a charge be made.	4/17/2015 12:30 PM
8	As above comments. I don't agree with all the cut backs lack of fund to pay for daycare. This should be paid by those who can afford to pay, and all they money should be put into the one pot which can be used solely for genuine cases of poor people who are already finding it hard financially.	4/15/2015 2:41 PM
9	Your proposal implies that you will seek to recover charges which are greater than the costs related to these deferred payments. This feel discriminatory again the most vulnerable members of our community. I think the rate should be set to recover the cost of borrowing."	4/15/2015 9:58 AM
10	I believe these should either be 0% or Bank of England rate +1%."	4/15/2015 9:57 AM
11	Reduce foreign aid by 80%. End membership of EU saving £60 million per day. Remove inefficient quangos	4/15/2015 9:55 AM
12	"No – don't hit a personal already down. Another central government issue".	4/15/2015 9:46 AM
13	"Should not be applicable."	4/15/2015 9:22 AM
14	No interest	4/14/2015 2:38 PM
15	We agree with the principle of charging interest. We do, however have concerns in relation to charging interest for deferred payments. This is because it is not possible to be clear about the length of time over which a deferred payment can be in place. There should be clear time scales over which the arrangement is spread with a review process if the deferment period needs to be extended.	4/8/2015 2:30 PM
16	There is a principle that care is not a money making opportunity for a council who currently takes money from the poor to subsidise the rich	3/23/2015 2:11 PM
17	There needs to be flexibility and discretion in the system	3/23/2015 12:52 PM
18	Interest should be no higher than the rate Council can borrow money at	3/23/2015 12:36 PM
19	See 2 above	3/17/2015 6:06 PM
20	As above	3/13/2015 1:38 PM
21	as no indication of what the charge would be unable to give a view	3/11/2015 2:29 PM
22	I believe it is not the role of local government to be a seller if vital adult care services but a provider of these services. I am appalled that elected representatives are even considering this	3/8/2015 11:01 PM

## The Care Act - fees and charges

23	nothing	3/8/2015 7:45 PM
24	These arrangements should not be at the discretion of a local authority. The arrangements should be identical to those of neighbouring authorities in order to be fair.	3/7/2015 8:36 PM

**Q13 To what extent do you agree or disagree with Proposal G - that where the adult has an interest in land or other property which is not their main or only home and where a first or second legal charge capable of registration may be secured and wishes to use this as adequate security the Council will consider such requests on a case by case basis?**

Answered: 99 Skipped: 18



Answer Choices	Responses
Strongly agree	10.10% 10
Agree	39.39% 39
Neither agree nor disagree	22.22% 22
Disagree	12.12% 12
Strongly disagree	16.16% 16
<b>Total</b>	<b>99</b>

## The Care Act - fees and charges

### Q14 If you have any alternative ideas relating to the use of other land or property being used to secure a deferred payment arrangement, bearing in mind the information contained in the consultation document, please tell us about them here:

Answered: 13 Skipped: 104

#	Responses	Date
1	This should be an individual basis, subject to review and pertinent consultation with relevant bodies regarding the equity. Once entered into it would be legal and binding.	4/28/2015 3:25 PM
2	I don't think it is the role of a council to act as a bank: if someone has other collateral, they can use to raise money through a bank or other financial institution, then they should use that avenue. I object to my council tax being used in this way. It also represents a default risk and I remain to be convinced that there is sufficient actuarial skill within the council to protect its own interests (and by extension, mine).	4/28/2015 11:04 AM
3	This might turn out to be a professional valuers dream and a SC nightmare. Property assets can decline in value as well as appreciate.	4/24/2015 1:08 PM
4	Concerning property, there ought to be a legal restraint placed on local council that any deal on assets of inheritance can only be obtained by them as a gift of the owners or the testator.	4/17/2015 12:30 PM
5	The people who own land, should not be having deferred payments. If they are rich enough to own land they are rich enough to pay for care needs, the same applies if they own property.	4/15/2015 2:41 PM
6	Reduce foreign aid by 80%. End membership of EU saving £60 million per day. Remove inefficient quangos	4/15/2015 9:55 AM
7	"The personal should be provided with appropriate legal help to dispose of their second property and release equity."	4/15/2015 9:46 AM
8	"We do not."	4/15/2015 9:43 AM
9	I think this is potentially a very thorny area and needs much more thinking through and understanding before putting this into place. This could have potential for some legal battles which could be costly for the council as well. Eg family heirlooms which get handed down from generation to generation. I think this needs more thought and understanding before the question can be answered.	3/23/2015 7:05 PM
10	Any assessments/costings must be carried out by parties with no monetary gain to be made.	3/23/2015 2:11 PM
11	As above	3/13/2015 1:38 PM
12	none	3/8/2015 7:45 PM
13	Care should be provided by the state no matter what the financial circumstances of the individual are unless they chose to opt out. No actual money should ever change hands. The care should be provided as part of the Health Service. Free at the point of use.	3/7/2015 8:36 PM

## The Care Act - fees and charges

### Q15 If you would like to make any other comments relating to this consultation, please use this space to do so. If not, click on next.

Answered: 39 Skipped: 78

#	Responses	Date
1	I think your proposal should tak individual needs into consideration. not one rule fits all.	4/28/2015 3:57 PM
2	I appreciated I have not completed you forms to a standard I would wish to achieve but I am very interested in your consultation and would be available for further discussion if required - 01902 373089, Peter Tomkinson, 34 Grange Park, Albrighton, Wolverhampton, WV7 3EH.	4/28/2015 2:58 PM
3	This form is too long and difficult to understand you are asking people who are already in a difficult position to comment on charging them. My parent were worried that they may loose the help they receive and filling in the form incorrectly would prejudice the Councils response to the care they need.	4/28/2015 2:50 PM
4	It would have been useful to have some idea of what the likely costs of arrangement fees would/could be. I hope this charging is not going to be outsourced to some private finance company who will be charging a large fee for administering the system. Could we please be told how this will be administered and who will be doing it.	4/27/2015 3:41 PM
5	Please consider the effect on a stressed carer of immediately talking finance. The difficulties when carer needs help, carer refuses.even if he cannot remember, later, why) The costs involved in administrating these fees and charges. I do appreciate your financial constraints.	4/27/2015 11:50 AM
6	This is a bit late. You started April 2015 and I received this consultation April too! I don't think my responses are going to make any differences, its just a was of money and resources that could be better spend on looking after carers.	4/27/2015 11:20 AM
7	This form has caused extra stress whilst try to produce constant care for my husband!!	4/24/2015 1:26 PM
8	Ludlow Town Council came on this consultation by change. We are not on list of consultees. Please do remember Town Councils and Parish Council are interested and will to comment on SC proposals. Thank you for coming and giving us briefing. It was very informative and reflected well on officer concerned for clarity of explanations.	4/24/2015 1:11 PM
9	No one person is the same and while it is probably impossible to assess everyone individually it is vital to keep some boundaries.One size does not fit all.	4/24/2015 12:03 PM
10	Some of these question have not been written in easy language for some people to understand!. People who have worked all their lives and paid taxes should not have to then pay such high care fees.	4/24/2015 11:53 AM
11	Most elderly people have gone without, and saved fro their old ages but try to be fair about costs	4/20/2015 11:22 AM
12	I would like to survive long enough to see the venal and corrupt British System challenged and destroyed ad that have failed to up uphold the state tried for high treason. Lord Kill Them.	4/17/2015 12:31 PM
13	This consultation implies that there will be an extra charge to pay for social services. Which will not be funded from the Council purse! May be we should just let people know they will have to pay and set up an interdependent business, or Fund Age UK and allow them to charge along with the other Voluntary Organisations who already help people with these problems	4/15/2015 2:33 PM
14	My thoughts re about the huge costs of self-funding to stay in a care home. My mother is currently in a home in Cheshire costing £900 a week. Although it is a nice environment to the girls are pleasant they do not seem to be highly trained. I know next year there will be a cap on fees but for my other who along with my father worked really hard and save their money for their old age it seems unfair that it should all disappear on care fees. I think she should contribute but £48,000 per annum seems excessive. Please excuse my rant I'm sure there must be a less expensive of providing care."	4/15/2015 10:08 AM
15	"I only take issue with your proposal to set the interest rate on deferred payment to the maximum allowed. I think this I unfair as it penalizes the most vulnerable members of society to offset a challenging financial situation."	4/15/2015 9:59 AM
16	"Returned but more information needed."	4/15/2015 9:52 AM

## The Care Act - fees and charges

17	48 hours to consider the proposals and comment on them is not sufficient time. Consultation period inadequate."	4/15/2015 9:50 AM
18	I realise local Councils are not getting appropriate funding from Central Government. Our Councillors need to push for more funding from the Gov in order to deal appropriate with an aging/disabled population."	4/15/2015 9:47 AM
19	"I think that the elderly and disabled are being targeted by the Government as they do not care about us."	4/15/2015 9:43 AM
20	"I believe there should be another option that the charge is paid when the estate is round up."	4/15/2015 9:41 AM
21	"My thoughts re about the huge costs of self-funding to stay in a care home. My mother is currently in a home in Cheshire costing £900 a week. Although it is a nice environment to the girls are pleasant they do not seem to be highly trained. I know next year there will be a cap on fees but for my other who along with my father worked really hard and save their money for their old age it seems unfair that it should all disappear on care fees. I think she should contribute but £48,000 per annum seems excessive. Please excuse my rant I'm sure there must be a less expensive of providing care."	4/15/2015 9:35 AM
22	"I think that Shropshire Council should use some of its cash reserves to fund part of its responsibility to social care."	4/15/2015 9:27 AM
23	"When trying to look after my elderly mother, at her own home, with Alzheimer's I was totally consumed with trying to get through each day. The situation became impossible, I was under the doctor for stress, I had no time or energy to try and understand where next to go. Everywhere I turned I was told you are self-funding it is up to you. This must change, I needed professional help and guidance, I have been happy to pay."	4/15/2015 9:26 AM
24	"This form is difficult to fill in where there is no indication of the amount of fees payable. I feel that the local authority should pay administration fees, but I do understand that there is a limit pot of funds. I think the fees should be equitable between those in care or at home, but admin costs should be funded by the local authority."	4/15/2015 9:24 AM
25	"It seems a backward step that people who have paid taxes for all of their working life and made savings etc. for their old age should risk losing it to pay for care, if needed."	4/15/2015 9:22 AM
26	Hard to know what is really mean! One day I expect to be in need of more care.	4/14/2015 3:03 PM
27	My main comments is that while in principle what the council is seeking to do may be fair without and information on the likely financial costs & impact it is very hard to comment.	3/23/2015 7:05 PM
28	Having a mother who has been in a care home for over two years and having now spent nearly all her savings on this care, I feel very strongly about this. It is grossly unfair that someone who has been thrifty and saved throughout their life should be penalised so badly at the end of their life. I feel that everyone should have to take out insurance for this sort of eventuality and if they are on benefits then this should come out of the amount paid to them. This propping up of the feckless and workshy at the expense of the responsible citizen has got to stop. It is grossly unfair of the council to expect these poor souls to pay an arrangement fee on top of everything else they have to pay for.	3/23/2015 3:19 PM
29	Currently social care in this County seems to be an easy target for milking. This offers yet another opportunity to make money.	3/23/2015 2:13 PM
30	I very much hope that this exercise will be one of REAL CONSULTATION, and not just box ticking that is largely ignored by the powers-that-be - as has happened in the past on health and other issues. You can't claim that you have consulted if you do not take responses seriously and respectfully. Democracy is much more than government of the people by the Inner Cabinet.	3/17/2015 6:09 PM
31	Why are self funders paying extra for care when residents in the same care home who are state funded pay approximately £100 less for the same care/services. It will be illegal when the council requires a top up but nothing is mentioned about the self funders, once again lets make them pay despite the fact that my family have paid all their contributions throughout their life and taken very little back. Needing to go into a home at 90 surely these are the people who require a bit of respect, not just lets make them pay more to fund others!	3/13/2015 2:33 PM
32	It is time that the Council leaders realised that they have a first responsibility to provide an appropriate public service and not to seek to exploit every opportunity to pass the cost, or to reduce services provided, in order to satisfy their own ego or to gain further recognition.	3/13/2015 1:46 PM
33	please remember we are dealing with vulnerable people who through no action of their own find themselves in difficult situations. We should be treating them fairly and with dignity not as troublesome people who cost us money!!	3/11/2015 2:31 PM

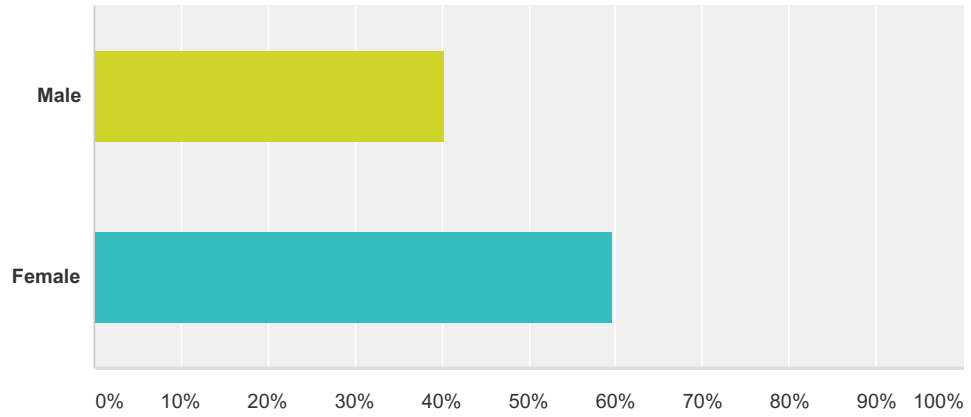
## The Care Act - fees and charges

34	<p>Whilst agreeing that most of what you propose is fair, I would like to make the point that even self funders may need some moral support in arranging care for their loved one, or in choosing a care home. I recently had to arrange for my husband to go into a care home and found it a terribly lonely decision to have to make, even though we were interviewed by the team at Craven Arms. When they discovered we were self funding we were told they could not help us in selecting a suitable care home. Unfortunately my husband has since died, so I am no longer a carer, but I speak on behalf of others who are.</p>	3/10/2015 9:11 AM
35	<p>I did not believe that Shropshire Council could get any worse in its rush to cut services to those vulnerable people who by dint of their situations are least likely to afford to pay for care. There really is no such thing as society any more. Those responsible for dreaming up this piece of 'legislation' should hang their heads in shame!</p>	3/8/2015 11:04 PM
36	<p>I had thought that Shropshire Council had reached an all time low when it chose to withhold the allocated money for town and parish councils. I was wrong - the proposals are disgraceful</p>	3/8/2015 7:46 PM
37	<p>Please consult with neighbouring authorities to make sure the people of Shropshire have the same system available to them which is not reliant on location. I should have the same care arrangements as my family members in Yorkshire, Northamptonshire and Gloucester.</p>	3/7/2015 8:41 PM
38	<p>The people who are now requiring care have grown old having paid National Insurance Contributions for a promised Cradle to Grave care system. They are not to blame for the failure of successive Governments to keep contributions in line with anticipated costs. If these charges are to be introduced, it should be only for those who still have time to make private arrangements for specific funds to be available when they need to use the services. A Penny Rate would help to resolve the chronic underfunding but Politicians are convinced that lower taxes are what everybody wants. They could not be more wrong and need to review their policies. Meantime, the elderly that are now needing care should not be persecuted.</p>	3/3/2015 6:43 PM
39	<p>As I understand it, the Council has recognised the high contribution carers' make to the life of the individual for whom they care and also the importance of enabling that carer to ensure that they have breaks etc. I fail, therefore, to see the justification for charging the 'cared for' person the costs of replacement care. I am extremely concerned that such an approach will limit the carer's willingness to take reasonable breaks and maintain a healthy life (assuming, of course, that such a choice is open to them).</p>	3/3/2015 1:40 PM

# The Care Act - fees and charges

## Q16 Are you:

Answered: 87 Skipped: 30

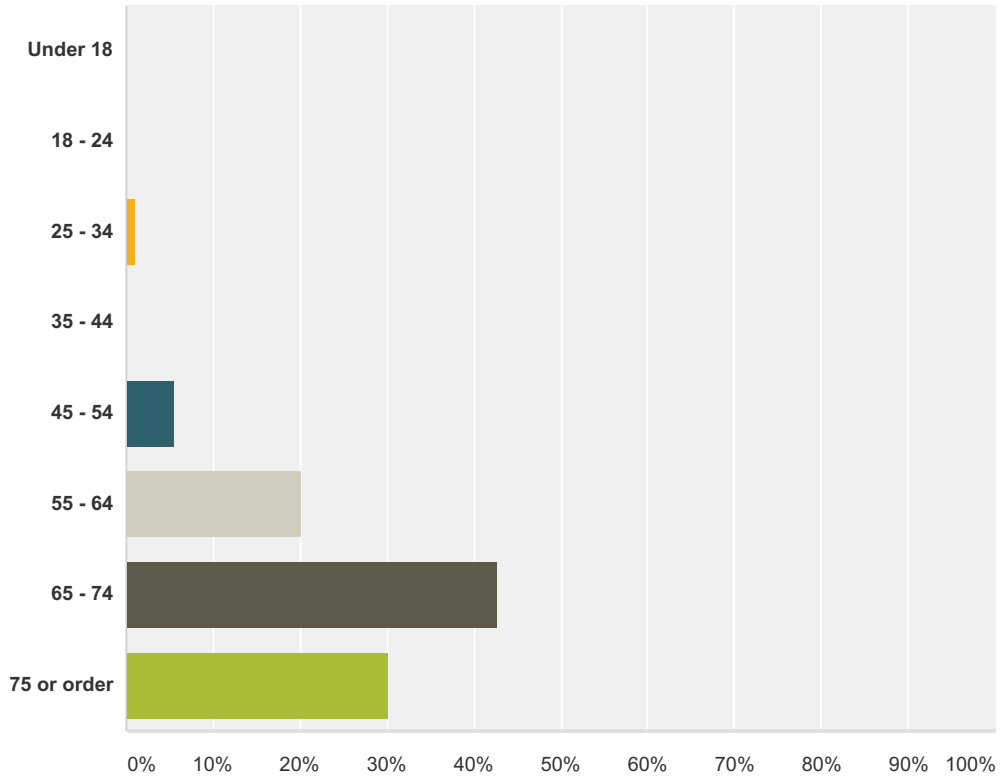


Answer Choices	Responses
Male	40.23% 35
Female	59.77% 52
<b>Total</b>	<b>87</b>



### Q17 What is your age?

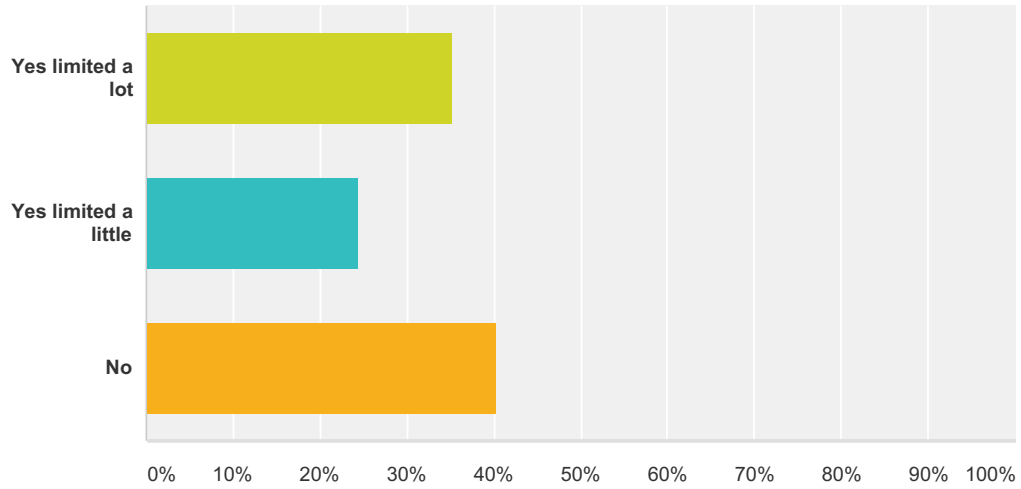
Answered: 89 Skipped: 28



Answer Choices	Responses
Under 18	0.00% 0
18 - 24	0.00% 0
25 - 34	1.12% 1
35 - 44	0.00% 0
45 - 54	5.62% 5
55 - 64	20.22% 18
65 - 74	42.70% 38
75 or order	30.34% 27
<b>Total</b>	<b>89</b>

**Q18 Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months? (Include problems related to old age)?**

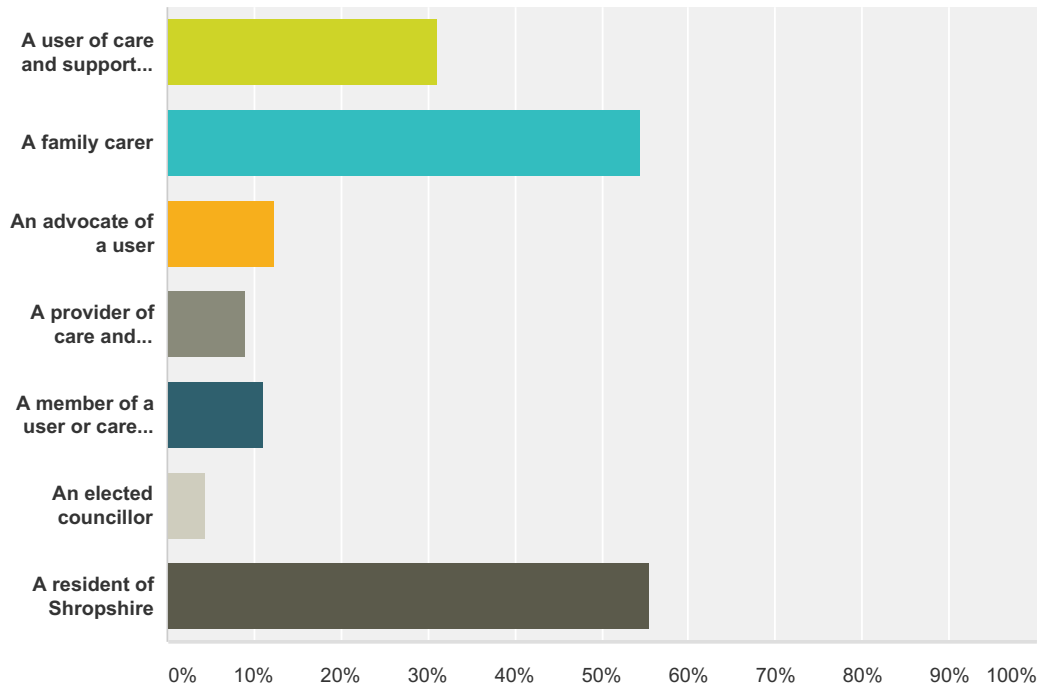
Answered: 82 Skipped: 35



Answer Choices	Responses	Count
Yes limited a lot	35.37%	29
Yes limited a little	24.39%	20
No	40.24%	33
<b>Total</b>		<b>82</b>

**Q19 Are you responding to this consultation as (tick all that apply):**

Answered: 90 Skipped: 27



Answer Choices	Responses	Count
A user of care and support services in Shropshire	31.11%	28
A family carer	54.44%	49
An advocate of a user	12.22%	11
A provider of care and support services in Shropshire	8.89%	8
A member of a user or carer representative group	11.11%	10
An elected councillor	4.44%	4
A resident of Shropshire	55.56%	50
<b>Total Respondents: 90</b>		